

Annexure-B

## ZEN WEALTH MANAGEMENT SERVICES LIMITED SEBI Registration Number: INP000000936

## **Complaint Data to be displayed by Portfolio Managers**

Format for investor complaints data to be disclosed by Portfolio Managers on their website on monthly basis:

Data for the month ending - February 2025

Sr.	Received from	Pending	Received	Resolved*	Total	Pending	Average
No.		at the			Pending#	complaints	Resolution
		end of last				> 3months	time^
		month					(in days)
1	Directly from	0	0	0	0	0	0
	Investors						
2	SEBI	0	0	0	0	0	0
	(SCORES)						
3	Other Sources	0	0	0	0	0	0
	(if any)						
	<b>Grand Total</b>	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints

Sr.	Month	Carried	forward	from	Received	Resolved*	Pending#
No.		previous n	nonth				
1	April, 2024	0			0	0	0
2	May, 2024	0			0	0	0
3	June, 2024	0			0	0	0
4	July, 2024	0			0	0	0
5	August, 2024	0			0	0	0
6	September, 2024	0			0	0	0
7	October, 2024	0			0	0	0
8	November, 2024	0			0	0	0



9	December, 2024	0	0	0	0
10	January, 2025	0	0	0	0
11	February, 2025	0	0	0	0

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

## Trend of annual disposal of complaints

SN	Year	Carried forward from	Received	Resolved**	Pending##
		previous year			
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5	2022-23	0	0	0	0
6	2023-24	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*\*</sup> Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.